

Student Code of Conduct

Preamble

This Code of Conduct (“**Code of Conduct**”) serves as a comprehensive guide outlining the responsibilities and expected conduct of students using services via the GoStudent platform. The primary objective of this document is to foster a safe and constructive educational environment for both students and tutors as well as GoStudent staff members.

By using services via the GoStudent Platform you are affirming your commitment to adhere to the guidelines and principles outlined in this Code of Conduct. Your compliance is not only expected but is crucial for maintaining the educational quality, safety, and reputation of the GoStudent platform. In the case of minors or those unable to make this affirmation themselves, parents or guardians should ensure adherence to these Code of Conduct.

I. General Conduct

- **Punctuality:** Arrive on time and prepared for each tutoring session.
- **Inclusivity and Respect:** Promote an inclusive and respectful environment, refraining from harassment or discrimination based on gender, race, religion, sexual orientation, or any other protected characteristic.
- **Professional Communication:** Use appropriate language and tone in all interactions and focus on conversation that is relevant to the lesson.
- **Technical Requirements:** Ensure your hardware and software are in good working condition. This includes a reliable internet connection.
- **Distraction-Free Learning:** Participate in the tutoring session from a quiet and organized environment, free from distractions.
- **Responsiveness:** Reply to messages from Tutors regarding your tutoring sessions in a timely manner.
- **Safety and Well-being:** Adhere to the **Safeguarding Policy** and immediately report any concerns to the Safety Officer.
- **Personal Information:** Keep your contact details and personal information updated on the GoStudent platform.

II. Unacceptable Behavior

- **Boundaries:** Do not meet tutors outside of scheduled sessions, whether online or in-person. Do not contact your tutor outside the designated communication channels like the Platform, GoClass, or GoChat, particularly if such contact is unrelated to tutoring.
- **Substances:** Do not smoke, consume alcohol, or use illegal substances during or immediately before tutoring sessions.
- **Conduct:** Do not engage in any form of abusive or sexually inappropriate behavior with or around tutors.

III. Compliance and Enforcement

Failure to adhere to this Code of Conduct may result in removal from the GoStudent platform. Severe violations may be reported to the police and/or competent local authorities. All further legal actions remain explicitly reserved.

By registering on the GoStudent platform, you commit to uphold this Code of Conduct, ensuring that all individuals involved receive an education that is beneficial, safe, and respectful.